



Discrimination is Against the Law

First Choice Health Centers, Inc. “Center” complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, age, disability, or sex.

The Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, bilingual)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in the patients primary language

If you need these services, ask the front desk staff, the site administrator, or your provider.

If you believe that the Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax or email with:

Stephanie Scafidi, Director of Operations
94 Connecticut Boulevard, East Hartford, CT 06108
Phone: (860) 610-6127 Fax: (860) 290-4142
Email: sscafidi@firstchc.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>